



Health and Disability Sector NGO Working Group

Annual Report for 1 July 2010 to 30 June 2011

1. Background

In 2002, the Ministry of Health ('the Ministry') and Non-Government Organisations ('NGOs') within the health and disability sector developed the [Framework for Relations between the Ministry and Health and Disability NGOs](#).

The main objective of the Framework is to build a strong and respectful relationship between the Ministry and NGOs that provides a vehicle for improving the quality of health and disability services and health outcomes. The Working Group members were first elected in September 2002.

This is the annual report of the NGO Working Group (NGO WG), which carries out the executive function for the wider membership.

2. Overview from the Chair: A year of change

The 2010-11 year was a period of significant change, characterised by ongoing restructuring within the Ministry; a number of personnel changes within the Working Group; various government reviews, and major changes in the primary health field as part of the *Better, Sooner, More Convenient* approach, which featured the amalgamation of many PHOs.

On top of this, the Canterbury earthquakes in September and February caused major disruption for many in the health and disability NGO sector.

Despite all these challenges, the Working Group endeavoured to maintain an ongoing productive relationship between the Ministry and health and disability NGOs, and achieved a number of milestones.

During the year, the NGO Working Group:

- held a successful 14th MoH/NGO Forum in Wellington on the theme *Connections, Strengths and New Directions*
- published three project working papers, which were presented at the forum and published on the website

- conducted its annual elections
- represented the views of the health and disability NGO sector to various Ministry personnel
- revised the Terms of Reference for the Working Group
- reviewed the Secretariat role and filled the new position.

The multiple projects and the national forum meant it was a busy year for NGO Working Group members, who give their time to the group on a voluntary basis. Our thanks also go to the Ministry staff for their ongoing work and commitment, and helping to facilitate access to key personnel.

As we look ahead to the forthcoming elections in October 2011, the Working Group encourages more non-profit health and disability providers to register to vote, so they can contribute to and influence our work programme, and we can all share our collective knowledge and experience with government.

Jackie Edmond
Chair of the NGO Working Group

3. Elections and membership

As at 4 November 2010, 195 health and disability NGOs were registered to participate in the annual elections of Working Group members¹. Elections were held in November 2010, with four new appointments and four re-appointments as shown in the table below.

Prior to embarking on our Primary Health Care project, the Working Group moved to fill the Public Health vacancy created by Jo Fitzpatrick's resignation. In May 2011, we approached Judi Clements of the Mental Health Foundation, who was nominated in the 2010 elections and she agreed to join the Working Group.

Following the end of the financial year, Pacific representative Jane Poa regretfully submitted her resignation due to other commitments that were preventing her from attending meetings. In August, Mental health and addictions representative, Mandy Shelker also resigned due to slow recuperation from surgery, which affected her ability to travel.

¹ See list of member organisations in Appendix 1

4. NGO Working Group members and meeting attendance

In the period from 1 July 2010 to 30 June 2011, the NGO Working Group held five face-to-face meetings and one teleconference. Members attended as shown below.

Member	Sector Represented	Meetings eligible	Meetings attended	Appointment Status
Adri Isbister	Disability Support	2	1	Term completed
Angela Crawford	Disability Support	4	3	Elected 2010
Chris Harris	Disability Support	6	6	Re-appointed 2010
Carole Maraku (Vice-Chair)	Maori Health	6	4	Re-appointed 2010
Donna Matahaere-Atariki	Maori Health	6	4	Elected 2009
Joanne Hayes	Maori Health	2	2	Term completed
Sandy Taylor	Maori Health	4	2	Elected 2010
Kath Fox	Mental Health	2	2	Term completed
Mandy Shelker	Mental Health	4	1	Resigned Aug 2011
Rob Warriner	Mental Health	6	3	Elected 2009
Eleni Mason	Pacific Health	6	2 + 3 part	Elected 2009
Jane Poa	Pacific Health	6	0	Resigned July 2011
Barb Long	Personal Health	6	5 *	Elected 2009
Jackie Edmond (Chair)	Personal Health	6	5	Re-appointed 2010
Jo Fitzpatrick	Public Health	3	1	Resigned Feb 2011
Joyce-Anne Raihania	Public Health	4	2	Elected 2010
Judi Clements	Public Health	1	1	Appointed May 2011
Rachel LeMesurier	Public Health	2	1	Term completed

* last minute travel disruptions prevented attendance to June 2011 meeting

5. Relationships with the Ministry of Health

A new two-year *Letter of Agreement* between the Ministry of Health and the NGO Working Group came into effect on 1 September 2010.

The letter specifies Services comprising three parts:

- the secretariat function for the NGO Working Group
- facilitating and organising the NGO forums with the Ministry's NGO Relationship Manager
- project work to be agreed with the Ministry as and when required.

The Ministry's NGO Desk is responsible for the regular communications to the sector via the newsletter, and liaison between the NGO Working Group and the Minister and the Ministry.

At our June meeting, the Working Group welcomed back Joan Mirkin to the NGO Relationship Manager role, as Marie Day had moved to a new role within the Ministry. Mark Powell and Warren Lindberg were also new Ministry additions at the June 2011 meeting – replacing Kelvin Moffatt, who took up a new position at the Ministry of Social Development.

6. National NGO Forum 2010

The 14th National Forum was held on 4 November 2010 at Westpac Stadium in Wellington. The theme of the Forum was *Connections, Strengths and New Directions*, and this provided an opportunity to discuss key issues for the NGO sector and to share these with the Ministry and other stakeholders. A total of 113 registered, with 97 actually attending (including Working Group members).

The Forum opening address on the theme '*NGOs need greater role in health, disabilities decision-making*' was made by Associate Minister of Health, the Hon. Peter Dunne.

Presentations were:

- *A More Unified Health and Disability System* – Chai Chuah, National Director National Health Board
- *Enabling an Integrated Healthcare Model* – Graeme Osborne, Director National Health IT Board
- *NGO Role and Efficiency: An introduction to the NGO Working Group papers* – NGO Working Group members Chris Harris and Rob Warriner
- *The NGO Contribution: Innovation and Sustainability* – Henry Harrison, writer of the working papers
- *Whanau Ora* – Gabrielle Baker, Manager Maori Health Policy, Maori Health Directorate, Ministry of Health.

Presentations and workshop discussion notes can be accessed on [the NGO Working Group website](#).

The Forum also enables the wider sector to provide input to the work of the NGO Working Group. Suggestions made by attendees of topics that the NGO Working Group could focus on over the coming year were:

- Investment in NGO sector IT:
Focus on how new technologies can be better leveraged and supported by government.
- NGO representation on national committees, eg: Quality Health and Safety Commission. How can we make this happen?
- Moving in directions of high trust contracting. How can we move towards more of these contracting arrangements?
- Connecting across other sectors. Conversations like those at the Forum are happening in other places, eg: social sector. Good stuff happening in isolation. Social, disability and health. Look for more contacts in places such as Ministry of Social Development – increase collaboration across these networks.
- Re-think the structure of the Working Group to be more representative. Asian NGO organisations – having representation on NGO WG in future. Also Men’s health suggested.

7. Project workstreams

Three project papers commissioned by the NGO Working Group were completed during the year and used as a basis for workshops at the 2010 Forum. The target audiences for these included the NGO sector, Ministers and Government, Director-General of Health and the National Health Board.

These papers were:

- [*The NGO Sector Role: A key contributor to New Zealand's health and disability services*](#)
- [*The NGO Sector: Opportunities for reducing administration and compliance costs*](#)
- [*Health and Disability sector NGOs: Towards a whanau-centred approach*](#)

At the April 2011 meeting, the Working Group identified three key areas of work for 2011-12, where the wider health and disability NGO sector could add value, influence policy and improve health outcomes for our communities.

These were:

- Primary Health Care
- Older People's Health/Aged Care
- Future Health Workforce Planning

As the financial year ended, the focus was on scoping the Primary Health Care project – identifying what works in collaboration and looking for practical ways to ensure wrap-around services take a holistic, person-focused approach.

8. Key representations and meetings

The number of formal groups seeking participation from the NGO Working Group lessened considerably in 2010/11 and involvement in the Primary Health Advisory Group and the Future Workforce Group had come to an end.

The NGO Working Group has continued to represent the views of the wider health and disability NGO sector at a number of workshops and meetings with key players and workshops. These included the following:

- Meeting with Rose Wall, Manager Provider Regulation, Health Cert Team, Ministry of Health in October 2010. Rose spoke about a project to improve the auditing and certification process for the Residential Disability sector. Working Group members voiced their concern about the risk matrix used in the audit process for providers with multi-sites.
- The Working Group met with the Ministry of Health's Deputy Director-General Sector Capability & Implementation, Margie Apa and her team member Nemu Lallu in June 2011 to discuss the ongoing amalgamation of PHOs, *Better Sooner More Convenient* changes and the implications for non-profit primary health care providers.

Other topics demanding the Working Group's attention included:

- the Court ruling about residential sleepovers, and the implications for providers such as Idea Services, which had gone into statutory management
- the September and February earthquakes in Canterbury and the impact for providers and the Ministry in meeting contractual obligations and delivering services
- ongoing restructuring within the Ministry of Health and changes to processes, etc
- the amalgamation of PHOs in response to *Better, Sooner, More Convenient* health care changes and implications for the NGO sector
- the need for an update on progress on the recommendations from [The Horn Report](#), including the recommendations re PHOs and DHBs
- a joint Ministers meeting on disability issues, with a focus on individualised funding
- the need for a systematic approach to including NGOs in planning and decision making processes
- providers experiencing multiple audits, often out of proportion to the level of funding provided.

The NGO Working Group was also concerned about the minimal NGO input to some workforce reviews and planning documents, and subsequently met with Health Workforce NZ in August 2011 to discuss matters.

9. Other activities

- The Working Group updated the Terms of Reference for the group in mid-2011, ready to submit for ratification prior to the 2011 elections. The revisions aimed to clarify expectations and processes for annual elections.
- A review of the Secretariat role was also undertaken and the position was advertised in February 2011. Grant Aldridge from the Office for the Community and Voluntary Sector (OCVS) took up the role in April, replacing Liz Paton.

10. Financial report of the Health & Disability Sector NGO Working Group

Summary of NGO Working Group Financial Performance for the period 1 July 2010 to 30 June 2011

WORKING GROUP CORE ACTIVITY

INCOME

MoH Grant	60,000.00
Interest Received	926.87
	<u>60,926.87</u>

EXPENSES

Administration - Family Planning	4,000.00
Forum	12,598.30
Secretariat	8,515.00
Working Group Expenses	1,310.97
Working Group Travel	4,843.18
	<u>31,267.45</u>

UNSPENT AT END OF PERIOD	<u><u>29,659.42</u></u>
---------------------------------	-------------------------

PROJECT WORK

INCOME

MoH Grant	40,000
-----------	--------

EXPENSES

Research Projects	27,800
-------------------	--------

UNSPENT AT END OF PERIOD	<u><u>12,200</u></u>
---------------------------------	----------------------

Appendix 1: Voting member organisations as at 4 November 2010

- Abbeyfield NZ Inc
- Action for Mental Health Society
- Action for Mental Health Society (North Shore/Rodney) Inc (AMHS)
- Action on Smoking and Health (ASH)
- Age Concern
- Age Concern North Shore
- Age Concern Otago
- Ahwina Wahine Inc
- Alcohol Drug Assoc
- Alcohol Healthwatch
- Allergy NZ
- Alzheimers NZ – National Office
- Ambulance NZ
- Arahura Charitable Trust
- Arai Te Uru Whare Hauora
- Arataki Ministries
- Arthritis NZ (formerly Arthritis Foundation)
- Asian Health Foundation
- Asthma & Respiratory Foundation of NZ Inc
- Atareira (Schizophrenia Fellowship Wellington Branch Inc)
- Auckland Disability Providers Network Inc
- Auckland District Kidney Society Inc
- Auckland Regional Consumer Network
- Autism NZ
- Balance NZ – Bipolar and Depression Network
- Barrier Free NZ Trust
- Body Positive Inc
- Brain Injury Association Northland
- C.A.R.E Marlborough
- Café for Youth Health
- Cancer Society of NZ
- CancerVoices NZ
- Caring Communities Inc
- Caroline House Inc
- Challenge Trust
- Children’s Autism Foundation
- Cificap Trust Pacific Health services in the Hawkes Bay
- Community Living Trust
- Corstophine Baptist Community Trust
- Cospro Child Obesity Support Programme
- Cystic Fibrosis Association of NZ
- Deaf Association of NZ Inc
- Delta Community Support Trust
- Diabetes NZ Inc
- Eating Difficulties Education Network
- Eating Disorder Services
- Endometriosis Waikato
- Epilepsy Association of NZ
- Equip
- Focus 2000
- Framework Trust
- Friends Who Care
- Gateway Housing Trust
- Glenbrook Lodge
- Gracelands Group of Services
- Haemophilia Foundation of NZ
- Hamilton Residential Trust
- Hanmer Clinic Tauranga
- Hapai Te Hauora Tapui
- Hawksbury Community Living Trust
- He Oranga Pounamu
- Health Care Aotearoa
- Health Promotion Forum
- Hepatitis Foundation of NZ
- Home Instead
- Hospice NZ
- IHC NZ
- Injury Prevention Network of Aotearoa NZ
- James Family
- Kahungu Health and Community Health Service
- Kahungunu Executive ki te Waiora Charitable Trust
- La Leche League NZ
- Life Links
- Life Unlimited Charitable Trust
- LifeLine Aotearoa
- Lifestyle Trust
- Living Streets
- Mangere Community Health
- MASH Trust
- Mental Health Foundation of NZ
- Mosgiel Disabilities Resource Centre
- Motor Neurone Disease Association of NZ
- Mt Albert Community Club
- Muaupoko Tribal Health Authority
- Multiple Sclerosis Society of NZ Inc
- National Foundation for the Deaf
- National Heart Foundation
- National Society on Alcohol and Drug Dependence (NSAD)
- Natural Fertility NZ Inc
- Needle Exchange NZ
- Nga Tai O Te Awa Trust
- Ngati Ruanui Tahua Society Inc
- NIU Development Inc
- North Able
- NSAD
- NZ AIDS Foundation
- NZ Association of Optometrists
- NZ Breast Feeding Authority
- NZ CCS
- NZ Council of Christian Social Services
- NZ Dietetics Association
- NZ Disability Support Network (NZDSN)
- NZ Drug Foundation
- NZ Family Planning Association
- NZ Federation of Ethnic Councils
- NZ Psychological Society
- NZNASCA INC
- NZORD (NZ Organisation for Rare Disorders)
- Order of St John

- Pacific Health Service Porirua Inc
- Pacific Information Advocacy Support Services Trust (PIASS Trust)
- Pacific Islands Community Trust of Gisborne
- Pacific Islands Heartbeat
- Pacific Trust Canterbury
- Paediatric Society of NZ
- Pasifika Integrated Health Care
- Personal Advocacy Trust
- Phobic Trust of NZ
- Platform Trust
- Porirua Healthlinks Trust
- Positive Women Incorporated
- Post Polio Support Society of NZ
- Poumanawa Oranga Ltd
- Poutiri
- Problem Gambling Foundation of NZ
- Progress to Health
- Psychiatric Consumers Trust
- Public Health Association of NZ
- Purapura Whetu Trust
- Q-Nique
- Refugees and Migrant Services
- Richmond NZ
- Royal NZ Foundation of the Blind
- Royal NZ Plunket Society Inc
- Schizophrenia Fellowship of NZ Inc
- Schizophrenia Fellowship Wairarapa
- SF Aoraki
- SF Waitaki
- Silc Inc
- Skylight
- South Seas Healthcare Ltd
- Spectrum Care
- St John of God Hauora Trust
- Step Ahead Trust
- Stepping Stone Trust
- Stroke Foundation of NZ
- Supporting Families in Mental Illness - Nelson
- Supporting Families in Mental Illness - Otago
- Supporting Families in Mental Illness - West Coast
- T&T Consulting Limited
- Te Aitanga A Hauiti Hauora
- Te Awa O Te Ora Trust
- Te Hauora Runanga o Wairarapa
- Te Hotu Manawa Maori
- Te Korowai Aroha (operating arm of Baptist Action Community Trust)
- Te Kupenga Hauora-Ahuriri
- Te Oranganui Iwi Health Authority
- Te Pipiwharaua Whanau Trust
- Te Pou
- Te Puna Whaiora Children's Health Camps
- Te Reo Marama
- Te Rohe Potae O Rereahu Maniapoto Trust
- Te Roopu Taurima o Manukau Trust
- Te Roopu Whakapakari Ora Trust
- Te Runanga O Ngati Pikiao Trust
- Te Runanga O Raukawa Inc. Hauora
- Te Tai Tokerau MAPO
- Te Taiwhenua o Whanganui a Orotu
- Te Tomika Trust
- Te Upoko o Nga Oranga o te Rae
- The Mount Cargill Trust
- The PACT Group
- The Quit Group
- TOA Pacific Inc
- Tuhoe Hauora
- Tuhoe Matauranga Trust
- Tuwharetoa Health Service
- VASS (NZ Federation of Vocational and Support Services)
- Violence in the Home Inc
- Waihopai Whanau Services
- Waitaki District Health Services Ltd
- Walsh Trust
- Wellington After Care Association Inc
- Wellington Free Ambulance
- Wellington Kiribati Community
- Wellink Trust
- Wesley Community Action
- Whanganui Disability Resource Centre
- WIPA
- Wise Trust
- Women's Health Action Trust
- WONS: Nursing Education and Health
- Youth Horizons Trust
- Youth Services Trust Whanganui
- YouthLine Otago Inc