

NGO Health and Disability Network Annual Report: 1 July 2012 to 30 June 2013



1. Background

The Health and Disability NGO Working Group has partnered with the Ministry of Health to implement the [Framework for Relations between the Ministry and Health and Disability NGOs](#) since 2002.

The Framework identifies key areas to work together that strengthen the relationship with non-government organisations (NGOs.) These include communication, consultation and capacity/capability building.

In June 2013, the name of the broader membership body was changed to the 'NGO Health & Disability Network', and the elected body was renamed the Council. Thirteen elected representatives on the Council have responsibility for the 'executive' function, and are appointed for two-year terms. This is the annual report of the NGO Council.

2. Overview from the Chair:

Delivering tangible outcomes and having influence

As money gets tighter and societal issues more challenging, the importance of collaboration between government and community organisations continues to grow. As first-term Chair of the newly re-named NGO Council, I felt it important to reflect on where the NGO Working Group has come from and what has been achieved over the years – before looking forward and planning ahead.

Perennial topics like multiple audits and complex contract reporting continue to challenge us, but it is clear that the NGO Working Group has been heavily involved in attempts to influence change and make progress. Over this time too, the knowledge of our [non-profit sector's size and contribution](#) has grown to a point where we don't always have to justify our right to be involved in planning and decision-making.

I want to acknowledge all past Working Group representatives, who have given their time on a voluntary basis over the years, and especially thank our immediate past-Chair, Jackie Edmond for a smooth transition process and handover.

More than ever, we will be seeking your input, experience and intelligence to inform the Council's work moving forward. We each also have a responsibility in our own field or region to influence future direction – by making submissions on key issues, informing ourselves about DHB planning cycles and meetings, and looking for new opportunities to collaborate and improve health outcomes.

Your NGO Council's focus on [planning](#) this year will help ensure we are working in an accountable way for the sector – we are also reaching out to some of the other peak bodies and NGO networks to maximise our collective strength and influence. We are in the process of defining the key projects for 2013/14 and by working on fewer, rather than more projects we aim to deliver tangible outcomes for the sector this year.

As we look ahead to the forthcoming NGO Council elections in October 2013, I encourage more you to use your vote to influence our activities and who represents your sector views. Remember too, that as a New Zealand citizen, you have the right to [elect your DHB members](#) – so look for opportunities to support those candidates who bring knowledge or appreciation of the non-profit health and disability sector to their roles.

Kathryn Jones
Chair of the NGO Health & Disability Council

3. Key activities

During the year, your NGO Council representatives:

- represented the views of the health and disability NGO sector to various personnel from different parts of the Ministry.
- held a successful [17th MoH/NGO Forum](#) in Wellington on the theme *Maximising our Collective Impact* attended by 265 people representing a range of NGOS.
- initiated a strategic planning process and reviewed the [Relationship Framework](#) with the Ministry of Health.
- met with the Central region and South Island region DHB funding and planning managers' networks and several NGO umbrella bodies.
- organised two regional forums for NGOs in Hamilton and Christchurch as part of a collaborative engagement project.
- extended our online presence by working with the Ministry to refresh the website and by sharing information via [Twitter](#) and [Facebook](#).

4. Formal relationship with the Ministry of Health

The current two-year *Letter of Agreement* between the Ministry of Health and the NGO Working Group runs from 1 September 2012 to 31 August 2014.

The letter specifies Services comprising three parts:

- the secretariat function for the NGO Working Group
- facilitating and organising the NGO forums with the Ministry's NGO Relationship Manager
- project work to be agreed with the Ministry as and when required.

The Ministry's NGO Desk is responsible for the regular communications to the sector via the [newsletter](#), and liaison between the NGO Council and the Minister and the Ministry.

5. Elections and membership

Two hundred and sixty health and disability NGOs were registered to participate in the annual elections of Council members in October 2012 – this rose slightly to 272 NGOs by 30 June 2013¹.

NGOs that receive Vote Health funding (i.e. have contracts with the Ministry of Health and/or DHBs) can register in a maximum of two categories, and are registered to vote as follows:

¹ See list of member organisations in Appendix 1.

- ▼ 109 in Disability Support Services
- ▼ 94 in Mental Health and Addictions
- ▼ 62 in Personal Health
- ▼ 51 in Māori Health
- ▼ 11 in Pacific Health
- ▼ 63 in Public Health

Reps Angela Crawford, Chris Harris, Jackie Edmond and Joyce-Anne Raihania's terms ended in October 2012 and they stood down.

Twenty-two individuals were nominated for six vacancies on the NGO Council. Judi Clements (Mental Health Foundation) and Carole Maraku (Te Menenga Pai Trust) were re-elected. Newly-elected representatives are Kathryn Jones (Laura Fergusson Trust Canterbury), Sione Tu'itahi (Health Promotion Forum of NZ), Clare Teague (NZ Disability Support Network) and Mark Brown (Life Unlimited).

Based on data from the Charities Register, the combined annual government funding of Network member NGOs exceeds \$648 million. The activities of the NGO Network extend far beyond the voting membership as many non-members attend Forums and workshops and provide feedback via Network projects and surveys.

6. NGO Council representatives and meeting attendance

In the period from 1 July 2012 to 30 June 2013, the NGO Council held six face-to-face meetings. Elected representatives attended as shown below.

Representative	Sector Represented	Meetings eligible	Meetings attended	Appointment Status
Angela Crawford	Disability Support	2	1	Elected 2010, until Oct 2012
Chris Harris	Disability Support	2	1	Re-elected 2010, until Oct 2012
Clare Teague	Disability Support	4	4	Elected 2012
Mark Brown	Disability Support	4	4	Elected 2012
Carole Maraku (former Vice-Chair)	Māori Health	6	3	Re-elected 2012
Christine Maxwell	Māori Health	6	2	Elected March 2012
Donna Matahaere-Atariki (Vice-Chair)	Māori Health	6	1	Re-elected 2011
Rob Warriner	Mental Health	6	5	Re-elected 2011
Shaun McNeil	Mental Health	6	3	Elected 2011
Eleni Mason	Pacific Health	6	3	Re-elected 2011
Key Frost	Pacific Health	6	5	Elected 2011
Barb Long	Personal Health	6	5	Re-elected 2011

Jackie Edmond (former Chair)	Personal Health	3	3	Re-elected 2010, until Dec 2012
Kathryn Jones (Chair)	Personal Health	4	4	Elected 2012
Joyce-Anne Raihania	Public Health	2	0	Elected 2010, until Oct 2012
Judi Clements	Public Health	6	4	Re-elected 2012
Sione Tu'itahi	Public Health	4	3	Elected 2012

7. NGO Council Meetings

In addition to project work, key topics covered in the NGO Council meetings included:

- Reviewing the Relationship Framework
- Strategic planning and development of an [annual work plan](#)
- The Ministry's review of pricing methodologies and models
- The need for a new approach to audits to reduce duplication and improve services
- [Better Public Services](#) and the MBIE contract templates.

The Ministry of Health's Caroline Speight (NGO Relationship Manager), Mark Powell (Group Manager – Contract and Information Support, National Health Board) and Jill Lane (General Manager, National Services Purchasing, National Health Board at the Ministry of Health) attend meetings as their schedules allow.

Meeting guests:

- Ministry of Health's new Deputy Director-General Policy, Don Gray (*July 2012*)
- Sarah Holden, Group Manager Sector and Services Policy at the Ministry of Health on social bonds (*Sept 2012 and Dec 2012 meetings*)
- National Health Board National Director Chai Chuah (*Dec 2012 and June 2013 meetings*)
- Richard Morris, Chief Financial Officer, Ministry of Health (*April 2013*)
- Prof Grant Schofield, AUT, Symon Brewis-Weston and Damian Lawrence of Sovereign Insurance to preview the [Sovereign Wellbeing Index](#) (*June 2013*)
- Dale Shaw and Tony O'Rourke of the Employment Relations team at the Ministry of Health's National Health Board to talk about data collection on the unregulated workforce (*June 2013*).

8. National Forum 2013

A total of 265 people from 163 organisations attended the 17th Ministry of Health NGO National Forum on 18 April at Westpac Stadium in Wellington. This was a great turn-out, with over half the NGOs present not actually members of the Network – showing how our activities reach a much wider audience.

Speakers and presentations on the theme *Maximising our Collective Impact* included:

- Political analyst and commentator, Colin James
- The Minister of Health, the Hon. Tony Ryall
- Questions and answers with Ministry of Health leaders:
 - Chai Chuah (National Director of the National Health Board)
 - Richard Morris (Chief Financial Officer at the Ministry of Health)
 - Graeme Osborne (IT Director, National IT Board)
- Doug Craig from the State Services Commission on *Better Public Services*
- Gill Genet from Careerforce on the National Qualifications Review
- Gill Hall from ACC testing ideas on new models of injury rehabilitation
- Lesley Cornish and Nicky Beechey from the Commerce Commission on mergers and collaborating safely
- John Wilkinson on ways to engage in Ministry of Health policy development
- Ben Knight (Loomio) and Viv Maidaborn (Enspiral) on collaboration made easy with technology.

Several of the presentations are available to [view online](#) and the Ministry made a commitment to respond to the many questions submitted from the sector prior to the Forum. We are still awaiting the Ministry's response to these.

During its recent strategic planning process, the Council confirmed the National Forum as its flagship event – to be more strongly linked to the objectives and strategic pathways of the Network.

9. Project workstreams

Project activity this year was focused around three key areas.

- [Regional workshops](#) – *Capacity building*

Two regional workshops were held in Hamilton and Christchurch. Both had a theme of collaboration and were organised in conjunction with the DHB funding and planning general managers' regional networks.

Sixty-five people attended the 12 November Midlands event in Hamilton and made new connections for potential collaboration. Only 9 of the 51 organisations present were Network members – again illustrating how the Network reaches beyond the membership. Presentations included:

- An overview of collaboration by Alison Molloy, Chief Executive of Autism NZ
- The DHB perspective by Sandra Boardman, General Manager Planning Funding and Population Health at Taranaki DHB and Chair of the Midlands region DHBs funding and planning general managers' network
- A Relationships Aotearoa case study – presented by Jane Kerr-Bell with colleagues Colleen and Nambruka
- Group discussion on potential collaboration opportunities.

Fifty seven people from 42 South Island NGOs and providers attended the 12 March workshop in Christchurch. Presentations included:

- Overview on collaboration – Alison Molloy (Chief Executive, Autism NZ)
 - South Island DHB Alliance – Dr Sharon Kletchko, General Manager Strategy & Planning at Nelson Marlborough DHB and Chair of the South Island region DHBs funding and planning general managers network
 - Collaboration case studies from Tony Milne and Sara Epperson of Problem Gambling Foundation NZ and Dr Sue Bagshaw and Peter Young from Youth Hub Barbadoes
 - Policy engagement with John Wilkinson, Principal Policy Analyst, Population Business Unit, Ministry of Health
 - Outcomes-focused Contracting by Aimee Rensford, National Services Purchasing, National Health Board
 - The [Working Together More Fund](#) – Bede Martin, Director, Interact Canterbury.
- *Older People's Health/Aged Care*
The NGO Council's [short report on older people's health services](#) and support in the community was published on the website in August 2012 to help facilitate NGO involvement in exploring alternative options for older people. By sharing what we learnt, we hope others may see an opportunity to get more involved in areas where they could contribute.
 - [Public Health engagement](#)
In July 2012, the NGO Council completed the last two of four pre-consultation engagement meetings to explore potential changes to the high level Tier 1 Service Specifications for Public Health services. All the feedback from these events was compiled and provided to the Public Health team in National Services Purchasing within the Ministry of Health so they could use it to help create a new draft specification. The two Public Health representatives on the NGO Council (Judi and Joyce-Anne) were subsequently nominated for a Ministry Advisory Group, which provided feedback on the revised specifications prior to formal consultation.

10. Key representations and other activities

Outside of meetings and projects, the NGO Council endeavours to progress issues and promote the views of the wider health and disability NGO sector. This activity included the following:

- The Council made suggestions to the Chief Medical Officer for engagement on the possible review of the Health & Disability Services Standards.
- As part of the strategic planning process, the new Chair Kathryn Jones met with ANGOA/Platform, the Home Health Association and the NZ Federation of Vocational & Support Services (VASS) to inform them of the Council's work and discuss future relationships/co-operation.
- Before completing her term, outgoing Chair Jackie Edmond met in September with Jane Cartwright of Partnership Health Canterbury, the CE (Ian McAra) of Southern PHO (accompanied by Council members Barb Long and Donna Matahaere-Atariki), and with the South Island DHBs funding and planning managers' group. In October, Jackie also met with the Central region DHBs funding and planning managers' group.

- In July and August 2012, the NGO Secretariat collated NGO feedback on proposed contract templates/header agreements for the Ministry's Legal team. The drafts created some concerns for the sector and the NGO Council hoped to be more involved in discussions during the next phase of any development. In September, the Council made further comment on the draft contract templates to the Ministry's Legal team, as follow-up to the earlier compilation of feedback.

11. Financial report of the NGO Health & Disability Network

Finances are administered by the NGO of the Council Chair. NZ Family Planning Assn Inc administered these for the period to 28 February 2013, and then Laura Fergusson Trust (Canterbury) administered them for the period 1 March 2013 to 30 June 2013.

Summary of NGO Health & Disability Network Financial Performance for the period 1 July 2012 to 30 June 2013

CORE ACTIVITY

OPENING BALANCE **\$ 62,083.84**

INCOME

MoH Grant 60,999.99

Interest Received 2,240.89

63,240.88

EXPENSES

Administration – Family Planning 2,666.67

National Forum 2013 33,481.30

Secretariat (*incl. organising Forum*) 31,621.80

Network Expenses 6,084.11

NGO Council Travel 16,171.71

90,025.59

NET SURPLUS/(DEFICIT) **(26,784.71)**

UNSPENT AT END OF PERIOD **\$ 35,299.13**

PROJECT ACTIVITY

OPENING BALANCE **\$ 10,954.52**

INCOME

MoH Project Grant 53,793.31

EXPENSES

Projects 20,942.44

NET SURPLUS/(DEFICIT) **32,850.87**

UNSPENT AT END OF PERIOD **\$ 43,805.39**

Appendix 1: List of 272 eligible voting member organisations as at 30 June 2013

- Affinity Services
- Age Concern Auckland
- Age Concern Counties Manukau Inc
- Age Concern Havelock North
- Age Concern North Shore
- Age Concern NZ Inc
- Age Concern Otago
- Age Concern Wanganui Inc
- Agencies for Nutrition Action
- Alcohol & Drug Community Support Trust
- Alcohol Drug Assn NZ (ADANZ)
- Alcohol Healthwatch
- Allergy NZ
- Alzheimer's Marlborough
- Alzheimer's Napier
- Alzheimer's NZ – National Office
- Alzheimer's Wanganui
- Ambulance NZ
- Arahura Charitable Trust
- Arai Te Uru Whare Hauora Ltd
- Arataki Ministries
- arc Counselling Services
- Arohanui Art & Education Trust
- Arthritis NZ
- ASH (Action on Smoking & Health) NZ Inc
- Ashburn Hall Charitable Trust
- Asian Health Foundation of NZ
- Asthma & Respiratory Foundation of NZ Inc, The
- Asthma & Respiratory Services (Waikato) Inc
- Atareira (Schizophrenia Fellowship Wellington Inc)
- Auckland District Kidney Society Inc
- Autism NZ
- Avalon (BOP) Inc
- Awhina Wahine Inc
- Balance NZ – Bipolar & Depression Network
- Barrier Free NZ Trust
- Body Positive Inc
- Brain Injury Assn (Auckland) Inc
- Brain Injury Assn Northland
- Brain Injury Central Districts
- C.A.R.E Marlborough
- Café for Youth Health
- Cancer Society of NZ
- CancerVoices NZ
- Canterbury Asthma Society Inc. T/as Canbreathe
- Carers NZ
- Caring Communities Inc
- Caroline House Inc
- CCS Disability Action
- Changing Minds
- Children's Autism Foundation
- Chinese New Parents Support Service Trust
- Chris Ruth Centre Trust
- Christchurch Early Intervention Trust, The (The Champion Centre)
- Clutha Health First
- Community Living Trust
- Conductive Education
- Connect: Supporting Recovery, Tama Tu Tama Ora
- Corstophine Baptist Community Trust
- Cospro Child Obesity Support Programme
- Cystic Fibrosis Assn of NZ
- Deaf Aotearoa
- Delta Community Support Trust
- Diabetes NZ Inc
- Disabilities Resource Centre Trust
- Disability Information Service
- Dunedin Community Care Trust
- EBAT Charitable Trust t/a Pou Whakaaro
- Endometriosis Waikato
- Enrich+
- Epilepsy Assn of NZ Inc
- Equip
- Fiji Village Project NZ
- Framework Trust
- Friends Who Care Inc
- Gateway Housing Trust
- Haemophilia Foundation of NZ Inc
- Hamilton Residential Trust
- Hanmer Clinic Tauranga
- Hapai Te Hauora Tapui
- Hawksbury Community Living Trust
- He Oranga Pounamu
- Health Care Aotearoa Inc
- Health Promotion Forum of NZ Inc
- HealthWEST Ltd
- Heart Foundation of NZ, The
- Hepatitis Foundation of NZ
- Hokianga Health Enterprise Trust
- Hospice EBOP
- Hospice NZ
- Howick Baptist Healthcare
- Huria Management Charitable Trust
- IHC NZ Inc
- Injury Prevention Network of Aotearoa NZ (IPNANZ)
- IRIS Ltd
- James Family
- JJ IF FUNDING
- Journeys to Wellbeing
- Kahungu Health & Community Health Service
- Kahungunu Executive ki te Waiora Charitable Trust
- Kamo Home & Village Charitable Trust
- Kerikeri Village Trust
- Kites Trust
- Koputai Lodge Trust
- La Leche League NZ
- Laura Fergusson Rehabilitation Auckland
- Laura Fergusson Trust Canterbury, The
- Life Links (Compensation Advisory Services)
- Life Unlimited Charitable Trust
- LifeLine Aotearoa
- LifeStart Inc
- Lifestyle Trust (t/as Interactionz)
- Linkage Trust (part of Wise Group)
- Living Streets Aotearoa
- Mahitahi Trust
- Mangere Community Health
- Mary Moodie Respite Care Charitable Trust
- MASH Trust
- Melanoma Network of NZ (MeINet)
- Mental Health Advocacy & Peer Support Trust (MHAPS)
- Mental Health Foundation of NZ
- Mika Haka Foundation
- Mosgiel Abilities Resource Centre
- Motor Neurone Disease Assn of NZ Inc
- Mount Cargill Trust, The

- Muaupoko Tribal Health Authority
- Multiple Sclerosis Auckland
- Multiple Sclerosis Society of NZ Inc
- Natural Fertility NZ Inc
- Neighbourhood Connections (Tautoko)
- NEST - Needle Exchange Programme NZ
- NFD - National Foundation for the Deaf Inc
- Nga Kaitiaki o Te Puna Rongoa o Aotearoa - Maori Pharmacists Assn
- Nga Ngaru Hauora o Aotearoa
- Nga Tai O Te Awa Trust
- Ngaruahine Iwi Health Service
- Ngati Ruanui Tahua Society Inc
- North Able Disability Service
- Northern Cochlear Implant Trust
- Northland Disabled Charitable Trust
- Number10 Youth One Stop Shop
- Nurse Maude
- NZ AIDS Foundation
- NZ Assn of Optometrists
- NZ Breastfeeding Authority
- NZ Council of Christian Social Services (NZCCSS)
- NZ Disability Support Network (NZDSN)
- NZ Drug Foundation
- NZ Family Planning Assn
- NZ Federation of Multicultural Councils
- NZ Home Health Association
- NZ Psychological Society
- NZ Society on Alcohol & Drug Dependence (NSAD)
- NZ Spinal Trust
- NZ Wheelchair Rugby Assn Inc
- NZNASCA Inc (National Assessment Services Co-ordination Assn)
- NZORD (NZ Organisation for Rare Disorders)
- Options in Community Living
- Order of St John
- Pacific Health Service Porirua Inc
- Pacific Information Advocacy Support Services Trust (PIASS Trust) – Vaka Tautua Ltd
- Pacific Island Advisory & Cultural Trust Inc
- Pacific Islands Community Trust of Gisborne
- Pacific Islands Heartbeat
- Pacific Trust Canterbury
- PACT Group, The
- Paediatric Society of NZ
- Palmerston North Women's Health Collective Inc
- Pasifika Integrated Health Care
- Pathways Health Ltd (Pathways)
- Personal Advocacy Trust
- Phobic Trust of NZ
- Platform Trust Inc
- Porirua Healthlinks Trust
- Positive Women Inc
- Poutiri Trust
- Presbyterian Support East Coast
- Problem Gambling Foundation of NZ
- Progress to Health
- Psychiatric Consumers Trust
- Public Health Assn of NZ Inc
- Purapura Whetu Trust
- Q-nique
- Quit Group, The
- Recovery Solutions
- Refugee Services Aotearoa NZ
- Relationships Aotearoa
- Richmond NZ Trust Ltd
- Royal NZ Foundation for the Blind
- Royal NZ Plunket Society Inc
- Ryder-Cheshire Foundation Manawatu, The
- Schizophrenia Fellowship Marlborough Trust
- SF Aoraki - Supporting Families in Mental Illness
- SF Nelson
- SF Otago
- SF Wairarapa
- SF Waitaki
- SF West Coast
- Silc Ltd
- Skylight Trust
- Smokefree Coalition
- South Seas Healthcare Ltd
- Spectrum Care Trust
- Spina Bifida Assn of NZ
- Sprott House Trust
- St John of God Hauora Trust
- Stand Children's Services Tū Māia Whānau
- Step Ahead Trust
- Stepping Stone Trust
- Stroke Foundation Northern Region Inc
- Stroke Foundation of NZ
- Sunshine Service Inc
- Supporting Families Southland for Mental Wellness
- T&T Consulting Ltd
- Taeaomanino Trust
- Taranaki Multiple Sclerosis Society
- Tautoko Services
- Te Aitanga A Hauiti Hauora
- Te Awa O Te Ora Trust
- Te Hauora o Turanganui-a-Kiwa - Turanga Health
- Te Hauora Runanga o Wairarapa Charitable Trust
- Te Hotu Manawa Māori
- Te Kotuku Ki Te Rangi
- Te Kupenga Hauora-Ahuriri
- Te Kupenga Net Trust
- Te Manu Toroa Trust
- Te Menenga Pai Trust
- Te Oranganui Iwi Health Authority
- Te Pipiwharauora Whanau Trust
- Te Pou
- Te Puawaitanga Ki Otautahi Trust
- Te Puna Hauora ki Uta ki Tai Tauranga
- Te Roopu Mate Huka o Aotearoa
- Te Roopu Taurima o Manukau Trust
- Te Roopu Whakapakari Ora Trust
- Te Runanga O Ngati Pikiao Trust
- Te Runanga O Raukawa Inc. Hauora
- Te Taiwhenua o Whanganui a Orotu
- Te Tomika Trust
- Te Upoko o Nga Oranga o te Rae
- Te Whare Ora Maori Alternative Health Trust
- Tiaho Trust
- Timaru Mental Health Support Trust
- Timeout Carers Southland Trust
- TOA Pacific Inc
- Tuhoe Hauora
- Tuhoe Matauranga Trust
- Tui Ora Ltd
- Tuwharetoa Health Service
- Uruuruwhenua Health Inc.
- VASS (NZ Federation of Vocational & Support Services)
- Victory Community Health

- Violence in the Home Inc
- Waihopai Whanau Services
- Waitaki District Health Services Ltd
- Walsh Trust
- Well Women & Family Trust
- Wellington After Care Assn Inc
- Wellington Free Ambulance
- Wellington Laura Fergusson Trust
- Wellink Trust division of Richmond
- WellTrust
- Wesley Community Action
- Whakatu Marae
- Whanganui Community Living Trust
- Whanganui Disability Resource Centre
- Wise Trust
- Women's Health Action Trust
- Youth Horizons Trust
- Youth Services Trust Whanganui
- Youthline Auckland Charitable Trust
- YouthLine Otago Inc

Affiliates

(not Vote Health funded, so ineligible to vote for reps)

- Abbeyfield NZ Inc
- Agape Fellowship
- Ara Taiohi
- Dietitians NZ
- Hearing Assn
- Polio NZ Inc
- Voices Mental Health ChCh network